

		RSB/QPO
Title	QUALITY POLICY	Page 1 of 1

Quality Policy Statement

Rwanda Standards Board (RSB) is committed to consistently provide Standardization services that meet customer requirements and expectations, statutory and regulatory requirements.

RSB ensures to continually improve the effectiveness of the established Quality Management System in line with the established Quality Objectives.

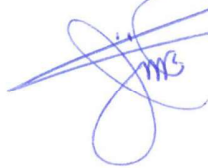
RSB ensures also that, the Quality Policy and Quality Objectives are communicated and understood within the organization and regularly reviewed for their continuing suitability.

Quality Objectives.

The established Quality Objectives are measurable and consistent with the Quality Policy and their purpose is to demonstrate RSB's efforts in achieving its Quality Policy targets, and they are annually reviewed for their suitability and against performance goals during each management review meeting:

The following are RSB Quality Objectives:

1. RSB will continually satisfy stakeholders' demand by upgrading its standards development services where the number of developed standards is increased annually at least by 10%.
2. Access to our delivered services will be improved where by June 2018 e-sales facilities of standards will be availed to our customers.
3. RSB focuses on international recognition of its delivered services and this will be evidenced by compliance of its services to the applicable standards.
4. RSB will continue to upgrade staff technical skills where by the end of each fiscal year the annual capacity building plan is executed above 70%.



Dr. mark Cyubahiro Bagabe
Director General



Revision	01	Approval Date	30/05/2016
----------	----	---------------	------------