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Certification Policy

Rwanda Standards Board (RSB) offers certification services in an impartial and non-discriminatory manner to all applicants whose activities fall into our field of operation by strict adherence to scheme rules regardless of the status of the potential sponsor of the certification.

The Top Management of Rwanda Standards Board takes full responsibility for all decisions related to granting, maintaining, renewing, extending, reducing, suspending, or withdrawing certification.

RSB, through the National Certification Division, effectively manages the processes and services in compliance to ISO/IEC 17065, ISO/IEC 17021 and ISO/IEC 17024 requirements. The Top Management of RSB is committed to continual improvement of the certification management systems.

The certification policy is communicated, understood, implemented and maintained in Rwanda Standards Board certification services and all public information as required by ISO/IEC 17065 and ISO/IEC 17021 and ISO/IEC 17024 is made publically accessed on RSB website by interested parties.

The certification policy is used to establish and review Certification Objectives for continued suitability as follows:

Overall Objective


To promote use of internationally recognized conformity assessment services among both private and public businesses leading to enhanced competitiveness of Rwandan goods and services, hence increasing their exports and market share on domestic market

Specific Objectives

- Increase number of certified management systems (15 new management systems); products certification (100) and Made in Rwanda Logo (50) per year from 2021 up to 2025
- Registration of auditors 10 in FSMS and HACCP, 5 in QMS ,5 in EMS and 15 trainers by June 2025
- Introduction of three new certification schemes by 2025 (Certification of persons, salons certification, garages certification)
- Extension of Accreditation scope (Personnel-ISO/IEC 17024; Product-ISO/IEC 17065; ISO 9001 QMS) by 2025

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- Maintain accreditation of FSMS and HACCP scheme & extend to food chain Category E by 2025
- Increase customer satisfaction from 78% from baseline study on stakeholders uptake on perception on RSB services of 2020 to at least 90 % by improving service delivery, internal controls by digitalization of NCD services by June 2025
- Improve the quality of audits with more specialized personnel by providing industrial attachment of at least two auditors for priority specific sector as per RSB strategic plan by 2025

We endeavor to meet and exceed customer expectations.



MURENZI Raymond
Director General

