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Policy Statement on Impartiality

Certification decision made by RSB National Certification Division (NCD) is based on objective proofs of conformity (or non conformity) that are established through effective audit process, they are not influenced by any interested or third parties, they are independent of any pressure of commercial, financial or any other kind that may arise.

NCD acts impartially in relation to its applicants and certified clients.

Certification is not restricted on the grounds of undue financial or other limiting conditions such as membership of an association or a group.

NCD does not use procedures to unfairly impede or inhibit access by applicants or potential clients,

NCD identifies threats to its impartiality on an ongoing basis; this includes those threats that arise from its activities, related bodies, organizations, relationships or personnel. However, such relationships do not necessarily present RSB with a threat to impartiality.

NCD analyses, documents and eliminates or minimizes the potential threats to impartiality arising from its certification activities. NCD documents and demonstrates how it eliminates, minimizes or manages such threats.

Certification activities are structured to safeguard impartiality; this includes balanced involvement of all interested parties.

This policy is publicly available at RSB Website.




Raymond MURENZI
Director General